



Time6.00 pmPublic Meeting?YESType of meetingScrutiny

Venue Committee Room 3 - Civic Centre, St Peter's Square, Wolverhampton WV1 1SH

Membership

Chair	Cllr Stephen Simkins (Lab)
Vice-chair	Cllr Barry Findlay (Con)

Labour

Conservative Cllr Arun Photay

Cllr Ian Angus Cllr Philip Bateman Cllr Alan Bolshaw Cllr Paula Brookfield Cllr Craig Collingswood Cllr Dr Michael Hardacre Cllr Lorna McGregor Cllr Peter O'Neill Cllr Rita Potter Cllr Jacqueline Sweetman

Quorum for this meeting is four Councillors.

Information for the Public

If you have any queries about this meeting, please contact the democratic support team:

Contact	Abby Vella
Tel/Email	01902 553219 or abigail.vella@wolverhampton.gov.uk
Address	Democratic Support, Civic Centre, 2 nd floor, St Peter's Square, Wolverhampton WV1 1RL

Copies of other agendas and reports are available from:

Websitehttp://wolverhampton.moderngov.co.uk/Emaildemocratic.support@wolverhampton.gov.ukTel01902 555043

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Some items are discussed in private because of their confidential or commercial nature. These reports are not available to the public.

Agenda

Part 1 – items open to the press and public

Item No. Title

MEETING BUSINESS ITEMS

- 1 Apologies for absence
- 2 **Declarations of interest**
- 3 **Minutes of the previous meeting (19 January 2016)** (Pages 3 6) [To approve the minutes of the previous meeting as a correct record.]
- 4 Matters arising

DISCUSSION ITEMS

5 Quarter 3 Corporate, Social Care and Public Health Complaints Report (Pages 7 - 38)

[To review complaints management and performance for the period of 1 October 2015 to 21 December 2015.]

6 Infant Mortality Scrutiny Review Update (Pages 39 - 66)

[To consider progress made to implement the recommendations from the Infant Mortality Scrutiny Review and close it on the basis that the recommendations are being implemented.]

- 7 **Tracking and monitoring of scrutiny review Channel Shift** (Pages 67 78) [To consider progress made to implement recommendations from the Channel Shift Scrutiny Review and agree to close it on the basis that the recommendations are being implemented.]
- 8 Information Governance Performance Report Quarter Three 2015/16 (Pages 79 84)

[To review and comment on the quarter three performance for Information Governance.]

9 Work programme (Pages 85 - 96)

[To consider the Board's work programme for future meetings.]